



Discussion of “Monetary Policy Transmission Through Cross-selling Banks” by C. Basten and R. Juelsrud

Discussion by:

Camelia Minoiu

Federal Reserve Bank of Atlanta

1st ChaMP Conference

The views expressed here are our own and not necessarily those of the Federal Reserve Bank of Atlanta, or the Federal Reserve System.



Federal Reserve
Bank of Atlanta

This Paper

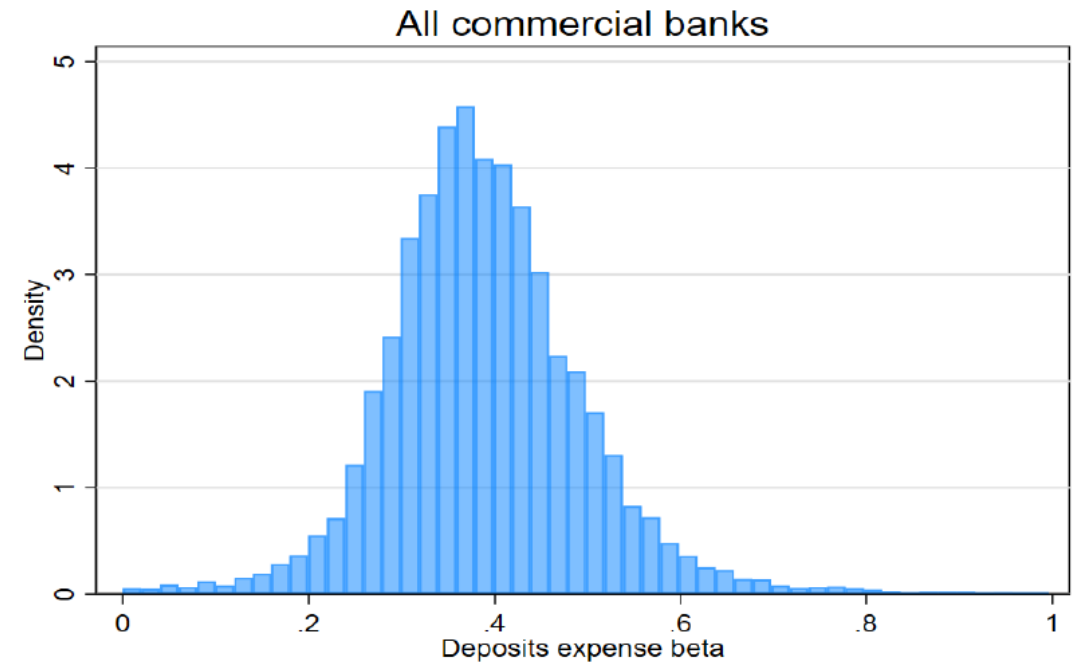
1. Monetary policy effectiveness differs across banks via deposit rates as a function of cross-selling opportunities
2. Cross-selling financial products and services is prevalent across banks and affords them market power
3. Cross-selling explains deposit spread betas 10x more than does deposit market power alone → powerful channel

The screenshot displays a Citi banking dashboard with a dark blue header containing the text "Citi Summary". Below the header, the "BANKING" section is visible, featuring three account cards: "Checking", "Checking", and "Certificate of Deposit". Each card includes a balance field and a maturity date (e.g., "Maturity Date Jul 20, 2024" and "Maturity Date Oct 03, 2024"). To the right, the "CREDIT LINES & LOANS" section shows a "Mortgage Loan" card with a balance field and a note: "Balance may not reflect recent transactions. This account is serviced by Cenlar FSB. [Learn More](#)". Below this, the "Explore Products" section offers icons for "Credit Cards", "Banking", and "Lending". At the bottom, a light blue bar contains a percentage icon and the text "View All Citi Offers for You".

Relevance to Current Environment [1]

- **Deposits** (\$18T) are a critical source of funding for banks and key savings tool for households
- The **deposit beta** is pass-through of the policy rate to deposit rates (historical average of 0.4)
- **Recent tightening cycle**, deposit betas reached 0.4 in 2022:Q4 but much faster than in previous tightening episodes (e.g. 2015-2019)

Historical Deposit Betas

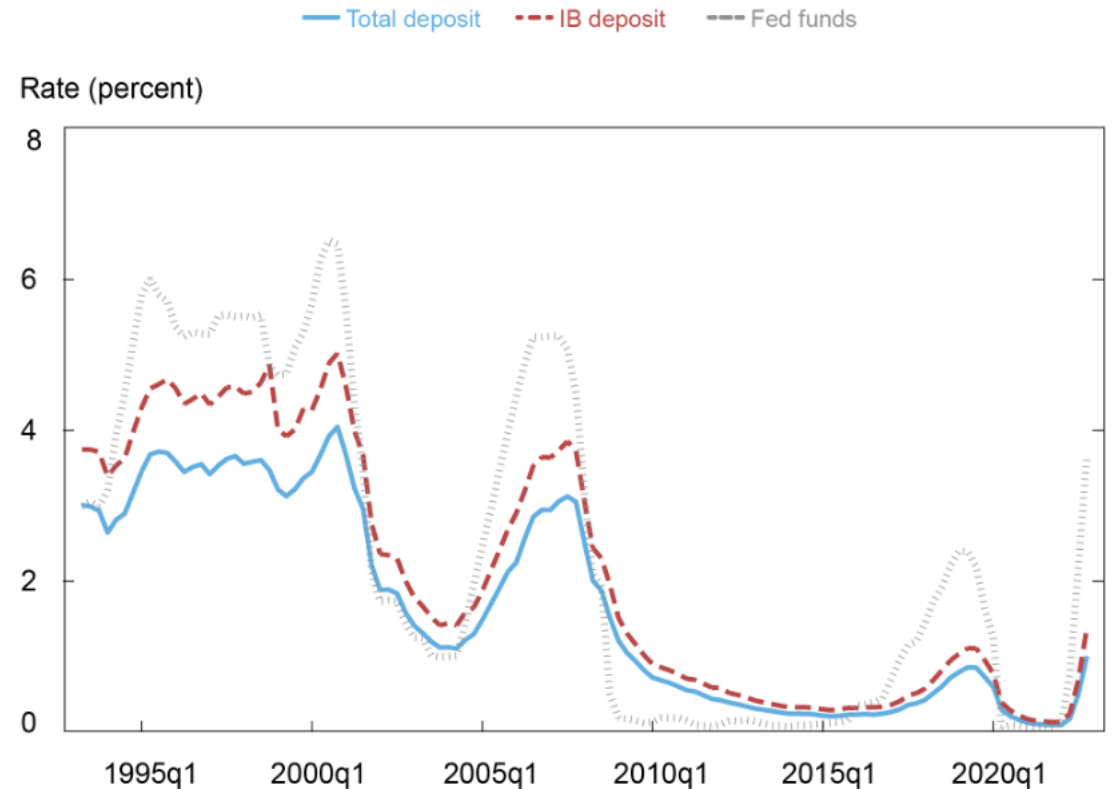


Source: Philipp Schnabl, 2023 using Call Report data for U.S. banks.

Relevance to Current Environment [2]

- More generally,
 - Deposit rates are **upwards-sticky and downwards-flexible**
 - **Deposit spread** widens during monetary policy tightenings
- **Deposit franchise** of banks
 - Makes deposits very valuable (+\$525bn per year)
 - Helps maintain constant NIMs
 - Works as a natural hedge against falling values of long-term fixed assets when policy rates rise

Deposit Rates Lag the Fed Funds Rate

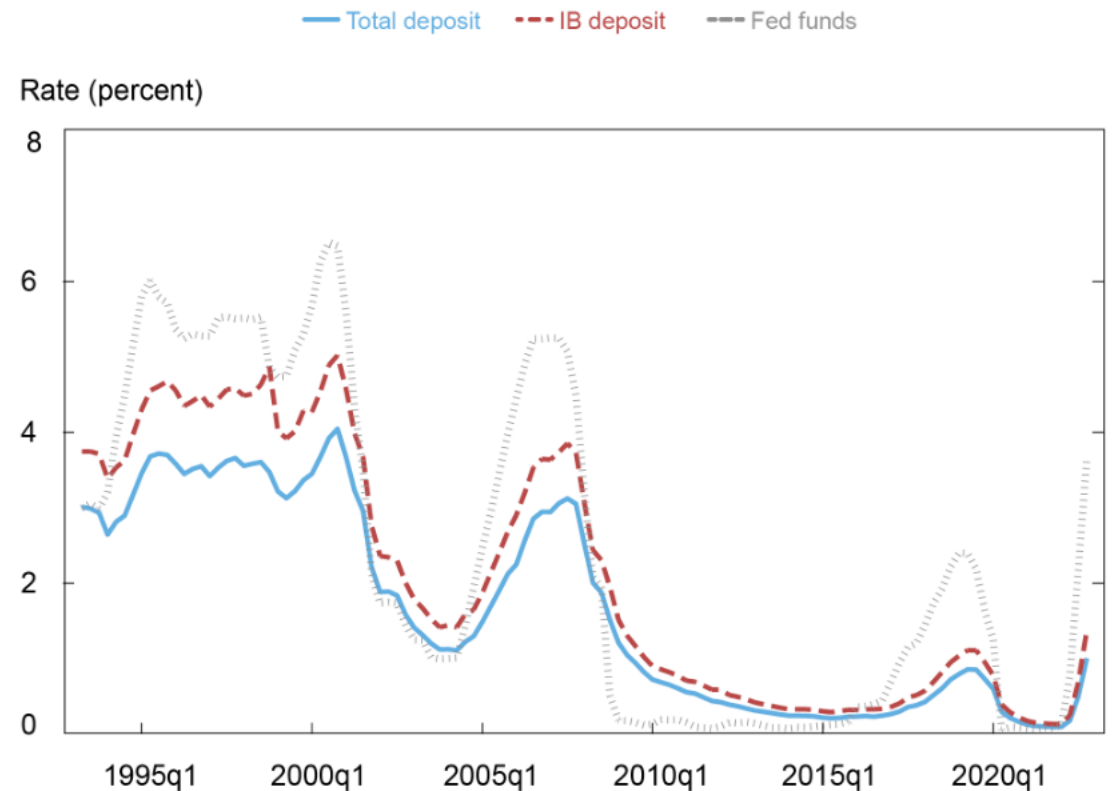


Source: Kang-Landsberg, Luck and Plosser (2023), Liberty Street Economics ([link](#)).

Relevance to Current Environment [3]

- Current environment characterized by the powerful workings of the deposit channel of monetary policy (DSS 2017)
- Monetary policy increases the deposit spread and **reduces the supply of deposits** *because* banks have market power in supplying deposits
- This paper: **Cross-selling is a significant source of market power**

Deposit Rates Lag the Fed Funds Rate



Source: Kang-Landsberg, Luck and Plosser (2023), Liberty Street Economics ([link](#)).

What Is Cross-selling?

- Household depositors receive more future loans from their relationship bank ([Basten and Jelsrud, 2023](#))
 - A bank is 20ppt more likely to sell a loan to existing depositor than another hh
 - The cross-sold loan is typically priced at a premium
- Cross-selling is common to both households and firms
- Cross-selling for firms:
 - Banks offering loans to firms cross-sell them other very profitable services: account and card services, cash management services, trade finance and supply chain services, payment processing, forex services, leasing ([Qi 2024](#))
 - Relationship lenders often sell additional **information-sensitive products** to borrowers ([Bharath et al 2006](#))
 - Banks offering certain loans such as credit lines require firms to hold their deposits with the bank (anecdotal evidence re: SVB)

Some Questions and Suggestions

1. Two questions

- core intuition of the cross-selling channel of monetary policy
- the profit maximization problem of the bank

2. Suggestions

- cross-selling to corporate clients
- aggregate effects of the cross-selling channel

Comment #1a: Profit Maximizing Problem

$$\max_{r_d} \underbrace{(r - r_d) * D(r - r_d)}_{\text{Profits on deposits today}} + \frac{1}{1+r} * \underbrace{l(r) * L(D(r - r_d))}_{\text{Profits from cross-selling tomorrow}}$$

- The bank maximizes the summation of profits on deposits today (1st term) and NPV of cross-selling profits tomorrow (2nd term)
- Tomorrow's cross-sold loan amounts are only affected by today's rates $l(r)$ – can the bank offer a **new loan rate tomorrow**?
- It would be realistic to assume that banks, even for a given depositor, would offer a new loan rate tomorrow → Implications from allowing loan rates to vary over time?

Comment #1b: Core Intuition

Why does cross-selling increase the DSB? The intuition is as follows. When the policy rate increases, the net present value of future cross-selling potential declines both because of higher discounting and lower loan spreads. As a result, the marginal benefit of increasing deposit rates declines, the pass-through to deposit rates is lower, and hence the deposit spread increase.

- The intuition is that the profit margin from cross-selling products declines (loan spreads compress) as policy rates increase
- Total profits: **profit margin x quantity** → loan spreads may compress (empirical question) but what happens to quantity? Can the bank do more cross-selling so that the quantity effect outweighs the profit margin effect? Both questions strike me as empirical questions.

Comment #2: There Are More Cross-Selling Opportunities in the Corporate World...

- Since banks also cross-sell products to firms – this cross-selling channel should apply more broadly to corporate borrowers as well
- **Identification** could come from the step-wise repeal of the Glass-Steagal Act in the U.S. – with the November 1999 Gramm-Leach-Bliley Act – which permitted commercial and investment banking within commercial banks and prompted the rise of **universal banking**
- Starting 1987, commercial banks were able to open Section 20 subsidiaries and offer corporate debt and bond underwriting services – **universal banks were able to engage in cross-selling and realize economies of scope across financial products** (Neuhann and Saidi, 2018)
- This could provide additional evidence / external validity exercise

Comment #3: Effectiveness of Monetary Policy the Aggregate

- Ultimately, policymakers care about the effects of monetary policy on the real economy
- Paper provides very interesting cross-sectional evidence but could say more about the implications of this channel in the aggregate
- Is monetary policy more effective in markets with more cross-selling (country- or geographical level evidence, time series evidence)
- Demographics are used for identification but cannot be affected by regulatory / monetary policy...

	(1) Loan Growth	(2) Loan Growth	(3) Loan Growth
Deposit Growth	0.668*** (0.010)	0.654*** (0.018)	0.489*** (0.107)
Constant	-3.379** (1.351)	-3.379*** (0.043)	
Observations	40'910	40'895	38'859
R2	0.095	0.148	0.086
F	4291.140	1361.850	20.680
Reg	OLS	OLS	IV
BYFE	No	Yes	Yes

To Sum Up

- Exciting paper about MP transmission to household deposit rates and lending as a function of bank cross-selling
- Main comments:
 - Develop further the intuition and more flexible optimization problem
 - Does this channel work for cross-selling to firms?
 - Implications for MP effects in the aggregate
- Extremely promising and thought-provoking work!